

MESSAGE FROM ISSCO INC'S PRESIDENT, JAKE DAVIS

Baseball is back, spring is in the air, and I am hopeful that all of you are healthy and happy. With May 2021 upon us, I want to take a moment and congratulate all of the graduates out there; from pre-school to college and everything in between. My wife, Heather, and I were able to watch our daughter graduate with her Masters in Social Work from the University of Arkansas (Woo Pig Soie) this month and it was certainly a proud moment!



I also want to let you know that due to Jackson County lifting their COVID-19 restrictions and mask mandate, ISSCO will be bringing all of our staff back to the office on Tuesday, June 1st. For those customers who choose to pick-up their material, our will call doors will be open (on that day as well for all future orders). We certainly want to honor anyone who might not yet be comfortable with this decision. So, if you want to remain outside, just give us a call (816-525-8889) and we will be happy to help. It will be a great feeling to have everyone back in our building where we can continue to work together as we aim to exceed your expectations.



We have remained extremely busy and based on what I am seeing and hearing, I do not anticipate us slowing down anytime soon. A few challenges remain as we have not seen any reprieve when it comes to price increases and delays in freight. We continue to monitor the situation and are making necessary changes when possible. I do want to commend our sales team, along with purchasing, as they have been working together in order to make sure we are meeting all of your current demands. Please do not hesitate to contact any of us at if you have questions or concerns!

I will persist in thanking each and every one of you for your loyalty and continued support of ISSCO. All of us are humbled and grateful for the opportunity that we are given to build relationships as we continue to serve your accounts. As always, feel free to reach out to any of us here at ISSCO, as we would be happy to assist you with your fastener needs. With Memorial Day just around the corner, I hope we are all able to take a moment and remember those who gave the ultimate sacrifice while serving this great country! God Bless and continue to spread Love!

"Spring will come and so will happiness. Hold on. Life will get warmer." – Anita Krizzan

ISSCO CELEBRATES 47 YEARS

As we celebrated our company anniversary on April 1st, we are continually reminded of how fortunate we are to work with the best customers. We thank you for your continued business and support over the last 47 years... and counting!



WHEN CAN WE VISIT YOU?

Is your company allowing outside visitors?

[**CLICK HERE TO ANSWER!**](#)



WELCOME ISSCO'S NEW EMPLOYEE

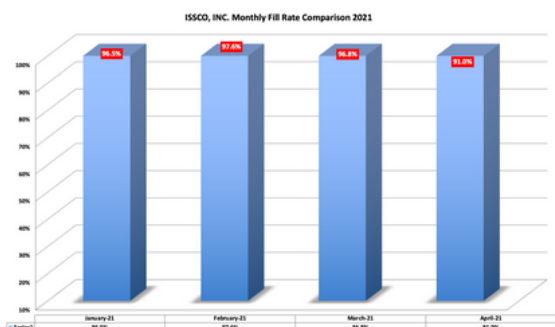
ISSCO, INC. would like to extend a warm welcome to our new employee, Gordon Whitfill. Gordon joined ISSCO in the warehouse in January 2021, and has continued to impress the team with his motivation and achieving attitude. Jake Davis, ISSCO's President, welcomes Gordon...

"I am pleased to welcome Gordon to our ISSCO family! He has been a welcome addition to our warehouse and he brings a great work ethic each and every day. Gordon understands the level of service needed to meet our customer's expectations and I am positive our customer base will be the benefactor of his consistent hard work."



FILL RATE 2021

We are continually reviewing our fill rates and want to remain transparent with our customers. Below is a graph of January through April in 2021. We are continually working towards improvement and will do so each day!



ISSCO CLOSED IN OBSERVANCE OF MEMORIAL DAY

ISSCO, INC. will be closed on Monday, May 31st in observance of Memorial Day. We would like to honor the men and women who died while serving in the U.S. military. You are true heroes. ISSCO will open at normal business hours on Tuesday, June 1st.

